

Privacy Policy

This policy tells you about the information we collect when you book a class, send a message via our website and join our mailing list. By law, we are required to provide you with information about us, about why and how we use your data, and about the rights you have over your data

If you have a query regarding how we use your personal information please contact Sarah Mason, Expressions with Confection, 16 Ifield Close, Redhill, Surrey, RH1 6SW.

We use your personal information for the purposes of running and administering our business activities, providing customer service and making our service available to you. We will not sell your personal information. We will not transfer your information to unaffiliated third parties without your approval. We only pass your information to carefully selected third parties whom we work with (eg, Stripe and Mailchimp – more details are below).

Submitting a Message via our Website

When you submit a message we ask for your name, phone number and email address. We use this information to be able to respond to your enquiry, and also if we need to follow-up on the response we provided. Your personal information is stored within our internal email system. We do not use your information after this. These emails are kept for 2 years and then deleted.

Booking a Class via our Website

When you book a class we ask for your name, address, phone number, email address. We also ask for your credit card details in order to process your payment. We use your contact information to verify your credit card details for your purchase, to process your booking and to send you your booking details. We also send you a receipt for your payment via email.

We use Stripe to process payments and therefore your personal information is transferred to Stripe securely via SSL. This is in accordance with their Privacy Policy and with the Payment Card Industry Data Security Standard (PCI DSS).

We will keep your booking information for at least 6 years, as required by law.

Joining our Mailing List via our Website

When you join our mailing list we ask for your name and email address. We use this information to be able to email to you our marketing emails. Also, by making a booking on a class you will automatically be added to our mailing list. We use Mailchimp as our marketing automation platform, so your personal information will be transferred to MailChimp for processing. This is in accordance with their Privacy Policy. You can unsubscribe from our mailing list at any time by clicking on the unsubscribe link at the end of the automated emails.

Links to other websites

Our website may contain links to other websites. Once you have used a link to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites. You should exercise caution and look at the website's privacy policy.

Updating our Privacy Policy

We reserve the right to make changes to this policy at any time. We shall notify you of any substantial changes that are made.

Your right to Complain

If you have a complaint about how we use your information, please contact us directly on the address at the top of this policy.